

PATIENTS' RESPONSIBILITIES

This statement of Patients' Responsibilities was designed to demonstrate that mutual respect and co-operation are basic to the delivery of quality health care services.

When you are a patient at The London Clinic of Dermatology it is your responsibility to:

1. Provide accurate and complete information about your past illnesses, hospitalisations, medications and other matters relating to your health and mental health.
2. Tell your doctor or nurse if you do not understand your treatment or what you are expected to do.
3. Tell your doctor or nurse if there is a change in your condition or if problems arise during your treatment.
4. Follow the treatment plan recommended by your doctor both as an in-patient, after discharge and as an out-patient.
5. Follow any wound care instructions recommended by your doctor or nurse.
6. Be courteous and considerate of other patients and of clinic staff. Patients are expected to assist in maintaining a quiet environment and being respectful of clinic property.
7. Honour our 'No Smoking' policy.
8. Provide accurate information relating to insurance or other sources of payment. Patients are responsible for assuring prompt payment of their bills.
9. Be aware of our clinic hours.

The onus is on the patient at all times to comply with the requests by medical or nursing staff for review appointments and condition up-dates within the time period specified.

Continuity of care will have been deemed not to have been given and therefore no responsibility will be taken by The London Clinic of Dermatology for the deteriorating physical condition where treatment advice and prescribed therapy have not been adhered to, as well as appropriate requests for follow-up have not been actioned by the patient.

If you have any questions regarding your rights and/or responsibilities, please call our office on 020-7266-8200.

Signed: _____

Date: _____